

FINANCIAL INFORMATION

Payment and Refunds

Payments

Tuition and fees are due before the start of each session. Los Angeles Pacific University offers a variety of Nelnet payment plans that can be accessed on the Student Services (<https://studentservices.lapu.edu/ics/>) portal. Most payment plan options can be viewed on the Nelnet Payment Plan (<https://catalog.lapu.edu/ascend-grad/financial/www.mycollegepaymentplan.com/lapu/>) website.

Due Dates

- Tuition charges are considered due on the business day before the first day of class.
- Fees are due on the date that they are charged to a student's account.

Statements

Students with an outstanding balance will receive a weekly email directing them to view their balance online.

Past Due Balances

- A charge is considered "past due" once the due date for the tuition or fee charge passes and the charge remains unpaid.
- A student with a charge that is past due will not be able to register for future classes or receive a diploma.
- Students who have significantly past due charges (more than one semester old) on their account may be referred to internal or external collections.
- A student with a significant balance by the close of the add/drop period will be removed from the current courses, until balance is reduced.

Refund Policy

The LAPU refund policy applies to all students who are residents of California and to most students who are residents of the United States. For states that require LAPU to use a different refund policy, see the Refund Policy Exceptions page (<https://www.lapu.edu/refund-policy/>) on the LAPU website.

- Students who drop a course before Noon PT on the 10th calendar day of the term will be issued a full refund for the course.
- Students who do not submit an assignment by 8 AM PT on the 15th calendar day of the term period are administratively dropped and refunded 100 percent.
- Students who withdraw after Noon PT on the 10th calendar day of the term will receive no refund and a *W* grade is issued. All students are subject to a proration of federal financial aid per the regulations for all federal aid. Withdrawal requests received between Noon PT on the 10th calendar day of the term and Noon PT on the 80th calendar day of the period will be processed within one business day.

Any student dismissed by the university will receive refunds at the administration's discretion. If a student feels that individual circumstances warrant exceptions, a general petition may be submitted.

Students receiving federal aid including military benefits are subject to a proration of federal financial aid per regulations for all federal aid.

Refund Policy Exceptions

Any exception to the stated policy must be requested in writing using the General Petition form.

Financial Agreement

A student may not participate in graduation ceremonies, register for further sessions, or receive any diploma or certificate until all financial obligations (excluding NDSL/Perkins Loans) have been satisfied with a zero balance. Any diploma or certificate shall be retained by the university as a security interest until all such obligations are satisfied. Release of any such security interest prior, or subsequent to, any default by the debtors shall not be considered a binding precedent or modification of this policy.

The university reserves the right to make any changes in costs, payment plans, and refund policies without notice.